

PARISH HALL

Maralyn Bailey

Last month I delivered my annual report to the Parish Council and thought it fitting I share it with you too.

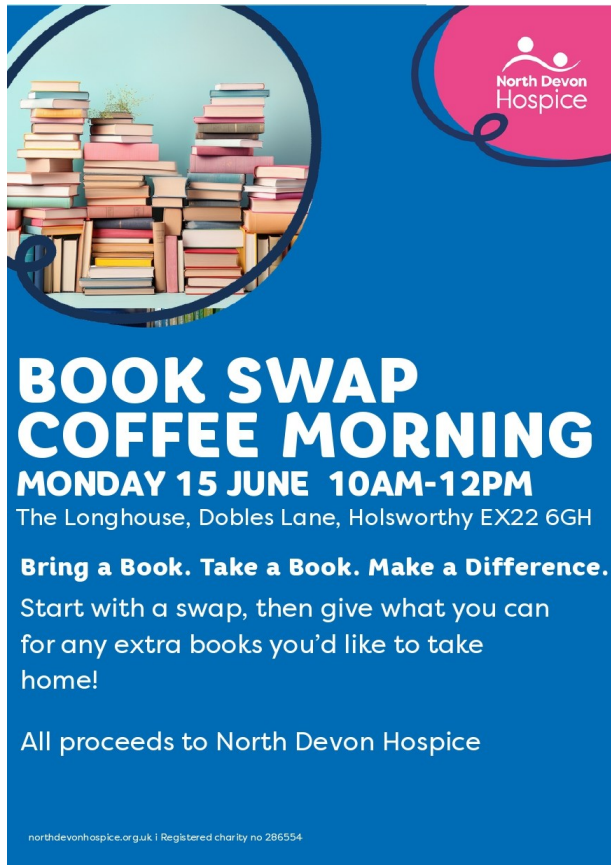
As chair of the hall committee, I need to pay tribute to all the helpers who do not wish to serve on the committee, but are more than happy to assist at any time.

We are proud to host our monthly coffee mornings; the highest attendance being over 35 people! The money collected is sent to a designated charity of the year. For 2026 we have chosen ELF (Exeter Leukaemia Fund) as two members of our community are undergoing treatment. We organised a friendship meal in February which was completely booked within two days. During the winter months our brewery group uses the hall every Saturday afternoon from October to April. Our two quiz evenings also have a great following.

Generally the hall is in use at least once a week from short mat bowls weekly, skittle teams every two weeks, WOW group, and Railway club once a month.

The hall has yearly checks on fire extinguishers, gas supply and electrical PAT testing.

We are grateful to the Parish Council for taking on the responsibility of the yearly insurance as it enables us to take care of the amenities and general upkeep of the hall.



The poster features a blue background with a circular inset showing stacks of books. In the top right corner, there is a pink circle with the North Devon Hospice logo. The text is in white and yellow.

**BOOK SWAP
COFFEE MORNING**
MONDAY 15 JUNE 10AM-12PM
The Longhouse, Dobles Lane, Holsworthy EX22 6GH

Bring a Book. Take a Book. Make a Difference.
Start with a swap, then give what you can for any extra books you'd like to take home!

All proceeds to North Devon Hospice

northdevonhospice.org.uk | Registered charity no 286554

ST LEONARDS CHURCH

Church Contacts

Rector: Revd. Dr. Paul Fitzpatrick 01409 254667

vicar-rubycountry@outlook.com

Baptism, Wedding or Funeral: rubycountry.beneficeadmin@btinternet.com

Churchwarden: Lorna Bowden 01409 271384

Secretary/Treasurer: Paul Grafton 01409 271456

paul@devonholidays.org

Services for June:

Sunday 14th June Holy Communion 11am

Sunday 28th June United Service Café Church 11am

We would like to say a massive thank you from the family to everyone who helped towards making Martin's funeral day in Clawton very special.

The Clawton community was amazing, from setting up the hall, cutting the field for parking, along with parking marshals, from start to finish - it all worked like clockwork.

Everyone was so friendly.

Thank you all!

We Need You!

Clawton ladies' Skittles team is desperately looking to enrol more players for the upcoming season.

So if you would like an evening meeting people and socialising, then please give us a call to arrange for you to come along, meet the teams, and see a game of skittles being played.

Thursday 11th June 2026

Tracey Edwards 07989378129

Men's Skittles team is also crying out for new players for the coming season starting in September. The club has been going for over 50 years and it would be a shame if it were to stop due to a lack of players.



Please give us call and come along.

Ian Moore 07773488692

Anthony Barriball 07929778419



Evelyn's walk

The next walk will be on Monday 8th June. We will be setting off from the car park at Tetcott Village Hall at 10am. Everyone is very welcome to come. For more information, you can contact me.

Evelyn Sharman

Tel: 01409 259 848

Email:

evelyn.sharman@btinternet.com



**Women
On
Wednesday**

**We will be
meeting on
Wednesday
3rd June
for a talk
about the
spies in
Holsworthy
during WW2**



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PARISH COUNCIL

clawtonpcclerk@outlook.com

Broadband Update

Excerpt from an email from Airband to a resident enquiring about the Clawton programme: "I have received an update from our Sales Team and our Builds Team in regards to the Fiber Rollout. They have informed me that there has been a revised build programme, and this rollout is currently in scope to be built by August 2027. I fully appreciate this may not be the response you anticipated, and for this, I sincerely apologise."

We shall see. They promised us a bunch of information in January but I still don't have it. Sir Geoffrey Cox doesn't have the information he re-



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quested either. I suspect that Starlink is the best near-term bet. It's a bit more expensive per month than Airband FWA (Fixed Wireless Access), but the Starlink installation cost of £70 is likely very much less than the cost of getting Openreach to install their fibre to your premises.

If anyone has more information or has found a better way of getting good internet access please share it via the Clarion.

Paul G



THE HEDGE FAIRY

Just a quick one this month . . . , a bit of a rant actually

I tried phoning the surgery the other day and spoke to their new AI Receptionist "Emma" I am in my 60's, not starting dementia yet, and fairly computer literate, but I found my experience more infuriating than the previous lengthy wait at the end of a long queue of other callers. It may be that the options offered did not "fit" my description of needs. The next options offered also did not fit my needs. Then the background noise of a passing car resulted in Emma ending the call and sending a text instead, and as the mobile signal reception is somewhat patchy where I live, the final response from Emma was that the surgery may take 3 days to get back to me.

One of the reasons I was phoning was because the NHS app was not showing all the medications that I needed to order a repeat prescription, and it then promptly decided to send me in circles round the internet NHS site and would not let me complete a log in.

I have found a workaround on the internet:- To bypass Emma and speak to a human, clearly say: "I want to speak to someone" The system is programmed to transfer you to a human receptionist as soon as you explicitly ask for one.

Hope this helps.

Editor: Ruby County Medical published the following on Facebook this week.

Dear Patients,
Our virtual receptionist, EMMA, has now been live for one week. **She answers our calls between 8am and 6pm every day.** EMMA does the same job as our reception team do - she captures your details and the reason for your call and passes everything through to our clinical team to review. Since bringing in EMMA we have been able to **get back to patients much faster** and it has made a real difference.

Like every new system there are teething problems and we are working hard to rectify these. We cannot do this without **your continued support and patience.** Your **constructive feedback** is essential and we welcome it. As a direct result of your feedback, we recognise that there have been **problems in dealing with prescription queries.** In an effort to resolve the issues and ensure ease of access for all patients; with immediate effect we have **reinstated the prescription email** and we now have a **dedicated telephone number** for queries; please see the information below:



All prescriptions **must be requested in writing.** This can be done via the **NHS App, RCMG Website, dropping your request into the post box at the surgery or via email.**

If you have a query and would like to speak to a member of the Prescription Team, please call us on **Tel: 01409 255267**, this comes through to the team at Holsworthy. Lines are open between **10am - 12 noon, Monday to Friday.**

Our email address is **d-icb.prescriptions@nhs.net**
Our website address is **www.rubycountrymedicalgroup.co.uk**

Please note: we cannot tell you if your medication is ready for collection from your chosen pharmacy, you will need to contact your pharmacy direct.



If you would prefer **not to speak to EMMA**, you can contact us via our website and complete an online consultation form. **Should you decide to attend the surgery in person**, if you wish to make a doctors appointment, the reception team will **complete an online form with you.** This will be sent to the clinical team in **exactly the same way** as requests submitted online or via EMMA.

Enquiries regarding **blood tests and nursing appointments** will be dealt with by the team in the usual way. If you speak to EMMA or complete an online form via our website to request an appointment, our reception team will contact you.

Urgent medical requests will be dealt with as a priority; please ensure you provide as much detail as possible; once the clinician has triaged the request a member of the team will contact you as soon as possible. **Please do not** make multiple requests for the same issue, as this may delay our response.

Thank you for working with us to help shape a safe and sustainable service for the whole community.

Partners and Practice Managers RCMG