

# Devon Community Resilience Forum

## Helping You To Help Yourselves



Spring 2017

## Camping and caravan sites: minimise your flood risk



The following article is extracted from the [GOV.UK website](#) and provides useful guidance and information on:

How to prepare your holiday park, residential park, caravan or campsite if it is at risk of flooding.

There are links to useful resources such as a flood plan template and posters.

### Your responsibilities as a site owner

You have a duty of care to take all reasonable steps to ensure the safety of people on your site – visitors, tenants or homeowners. You should make them aware of the risk of flooding and what to do if there is a flood.

### Your site licence

If you have a site licence granted by your local council, it will most likely have conditions specifically relating to flood risk. Most licences require you to display a flood warning sign. Check under the notices section of your licence. Your District Council can provide further advice on how to meet your licence conditions.

### Planning permission

If you have planning permission for your site you will need to meet any conditions set by the District Council. These may include conditions relating to flood risk. For example, you may be asked to have a flood plan, or display flood warning information notices around the site.

### Understand your flood risk

As well as checking the [flood risk maps](#), you should carry out your own research. Find out if there has been flooding in the

area before by speaking to:

- local residents
- the Environment Agency
- your District Council
- your local internal drainage board (if there is one in your area)
- previous site owners or managers
- other local site or business owners
- your local parish, town or ward council
- your local community flood / emergency plan group

Liaise with the District Council and emergency services (police and fire service) about their own emergency management plans. They may have identified other risks and may need to take into account those that you have recognised.

### Displaying flood and weather information

You can use the example flood warning information sign.

- [Flood action poster for camping and caravan sites](#) (PDF, 119KB, 1 page)

You should always display a map of the site which shows emergency access routes and assembly points. Think about any special needs of people on your site when making your signs. For example, do your signs need to be in other languages, be in large print, or at different heights?

Post a weather forecast on notice boards and update it daily. If your site is in a coastal or tidal location, you should display daily times of high tides. If you are able to receive [flood warnings](#), display the current flood warning status.

Include the Floodline number and quick dial code for your area so visitors can check for themselves.

### Where to display your signs

Signs should be put in prominent places around the site. For example:

- at reception
- car parking areas
- on existing information or notice boards
- on or by rubbish collection points or recycling bins
- near or on direction signposts
- in and around water points
- on the backs of caravan or chalet doors
- at the toilet or shower blocks

### Write a flood plan

Plan in advance for flooding with a flood plan for your site. A plan can help you prepare for, and minimise the impacts of, flooding.

- [Flood plan for camping and caravan sites](#) (PDF, 554KB, 11 pages)

The overall aim of the plan is to minimise risk to life and maintain public safety. It also makes it easier to access information during a flood and communicate to staff what actions need to be taken. Having a flood plan will also mean that your business will be able to recover more quickly from flooding.

# USEFUL APPS



## Learn 2 Live PANIC App

The P.A.N.I.C. app has been developed by the Learn2Live partnership and is designed to help you in the first few vital moments if you are involved in a car crash. It will give you your location via GPS, first aid advice and a step by step guide of what to do and what not to do.

The second part includes an in case of emergency (ICE) page where you can store the details of who you want contacted along with your medical details. There is also a section to store all those important dates for your car such as, MOT, tax, insurance, tyre and oil checks. All of which can be set with a reminder when they are due!

The App is available to download from the Apple App Store for iPhones and we believe it will be made available for androids phones in the near future.

More information can be found at:  
[www.bit.ly/PANIC-APP](http://www.bit.ly/PANIC-APP)



## The citizenAID Pocket Guide

Many people across the country have prepared themselves to know what to do when someone collapses with a heart attack. But being able to act effectively after serious injury from bomb blast, gunshot and stabbing requires different knowledge and skills.

Quick actions in these situations, particularly to stop bleeding, will save lives. The citizenAID Pocket Guide is a clear and simple series of immediate actions. YOU can be the person to provide information to the emergency services, to help organise others at the scene and to give life-saving care while waiting for the professionals to arrive.

Be prepared. Learn the system. YOU can save lives.

## The citizenAID App

The citizenAID App is a free, no ads app. You can download it from either Google Play or the Apple App store.

The citizenAID App will reduce the anxiety from difficult decision making in an unfamiliar situation. Follow the logical steps to do the right things in the right order. Stay safe and help to save lives.

The citizenAID app is free to the UK public and is designed initially for use in the UK.

For more information on the pocket guide and App see

[www.citizenaid.org](http://www.citizenaid.org)



## British Red Cross App

When a crisis is on its way, every second counts. So think how crucial warning of a dangerous flood or snow storm could be.

Our unique, free app sends you alerts about a huge range of emergencies in your area - and tells you exactly what to do when they happen.

Download it and get instant alerts about severe weather and other emergencies near you, as well as those threatening family and friends. The app is packed with advice on getting ready for a host of common emergencies - such as fires, storms and power cuts.

To find out more visit:

[www.bit.ly/BRC-APP](http://www.bit.ly/BRC-APP)



## The Met Office Weather App

This app gives you world-leading weather forecasts direct from the best national weather forecaster.

Know what the weather will do with the most accurate forecasts and local weather coverage from 1 hour to 7 days ahead.

## Key features:

- Find out where, when and how much rain will fall with the interactive rainfall map for the next 24 hours and past 6 hours.
- Receive weather alerts for the latest official UK National Severe Weather Warnings as soon as warnings are issued - including snow, strong winds, ice, fog and rain forecasts.
- Get the most up-to-date and accurate global weather forecast information available for the next seven days.
- Personalise your forecasts and see how the weather could affect your day by saving multiple locations.
- View both daily and hourly forecast for your favourite locations.
- Watch the latest TV weather forecasts, updated 3 times a day.

## Personal, accurate forecasts including:

- Interactive UK rainfall map including both 24 hour forecast and 6 hour observations.
- Probability of precipitation (rain, sleet, snow, hail, and drizzle).
- Actual temperature and 'feels like' temperature.
- Official Met Office National Severe Weather Warnings.
- UK national weather forecast video.
- Wind speed, direction and gusts.
- Sunrise and sunset times.
- Pollen and air pollution forecasts.
- Pollen push notifications.
- Local weather forecasts unlimited locations.
- The ability to change your unit settings for temperature and wind speed.
- UV Index, visibility, humidity and pressure.

For more information visit:

<http://bit.ly/Met-Office-App>

# What is a resilient community?

by Ian Whitehouse, Civil Contingencies Secretariat, Cabinet Office

PREPARING FOR  
EMERGENCIES



The [Communities Prepared Knowledge Hub Blog](#) is publically available and provides a forum for public collaboration and discussion around community resilience through its three sections: Blog, Forum and Events.

A new Communities Prepared blog has now been launched with a post titled 'What is a Resilient Community' by Ian Whitehouse, Deputy Director in the Civil Contingencies Secretariat and hosted on the public sector collaboration platform Knowledge Hub.

[Community resilience](#) is about communities being ready for emergencies and disasters. This means communities being empowered to harness local resources and expertise to work together to help themselves and those around them. Have you heard of [locals clearing drains](#) to prevent flooding, [spreading grit](#) to keep roads open, or taking to [the streets armed with kettles of tea and brooms](#)

[to clean up after the 2011 riots?](#)

Then you already know about a resilient community.



In many places across the country communities are independently taking collective action on the things that matter to them. This might be developing their own emergency and [neighbourhood plans](#), [taking action on flooding](#), [creating a community library](#), setting up a [community pub or shop](#), among [many other activities](#). All these activities lead to more cohesive communities that take responsibility for looking after each other and bounce back from a disaster or emergency.

Following the major flooding in 2007, with the [iconic pictures of Tewkesbury Abbey](#) surrounded by water, a major review of the government's flood policy was undertaken. Known as the "[Pitt Review](#)", it recognised that [communities could play a lead role in their own response and recovery](#) from emergencies. In many instances communities have knowledge on the local risks and capabilities that is

invaluable to inform the response of government and the emergency services. They can also take action to avoid emergencies happening in the first place or reduce the impact when they occur.

The Flood Resilience Community Pathfinder scheme worked with community members over two years to support community resilience, identifying [loads of great examples and resources](#) to help support community resilience.

The [Snow Angels scheme](#) in Cheshire is another great example where the community uses its local knowledge to identify and support vulnerable individuals and take [practical action](#), like clearing and gritting paths, to reduce the risks of injury.

It's really important that the government and emergency responders put communities at the heart of emergency management. Emergency planners do this in many different ways across the country. You can find out more about the work to inform, engage and empower people to take responsibility for their own resilience on the [Communities Prepared online group](#) [here](#).

## Learn Baby CPR with Nursery Rhymes Inc.



Do you know your puffs and pumps? Nursery Rhymes Inc. have got you covered.

Learn what to do if your baby stops breathing

Parents told St John Ambulance that their baby not breathing is the first aid emergency they fear the most, yet only 1 in 4 know what to do.

St John Ambulance created a short video featuring the stars of Nursery Rhymes Inc. that shows how to give baby CPR in a reassuring unforgettable way.

Please watch and share the video, so that

parents feel confident they would know what to do in those crucial minutes when a baby has stopped breathing.

Visit the St John Ambulance YouTube channel for the extended version

[www.bit.ly/baby-cpr](http://www.bit.ly/baby-cpr)

You will also find lots more first aid advice videos!



# Flood Warning System



The Environment Agency's current flood warning system, Flood Warning Direct (FWD), was due to be replaced with a new Flood Warning System (FWS), in February 2017. At an assessment by Government Digital Services (GDS) in early 2017, a number of recommendations were put forward to further meet the needs of users. In order to allow time to deliver these recommendations, FWS will now be launching in April 2017.

- more consistent and improved warning messages
- more efficient operation with significant cost savings
- new online gov.uk look and feel with easier access to flood information
- improved online registration, personalisation, and account management



The transition from FWD to FWS will happen automatically, and there will be no period of time where the Environment Agency do not offer their flood warning service. There will also be no change to their flood warning codes. FWS will offer a wide range of improvements for users, including:

The new system will also continue to be developed and improved beyond its launch, keeping up with the latest in technology and evolving to meet the needs of users.

- more customer focussed, simpler service

## Further information and support

For assistance with community Emergency Planning your first point of contact is your City, District or Borough Emergency Planning Officer.

You will find them listed below for reference and remember they are all there to help you!

Don't forget, the Devon Communities Together website has lots of useful information for both individuals and communities:

- [www.devoncommunities.org.uk](http://www.devoncommunities.org.uk)
- [How can we help you](#)
- [Devon Community Resilience Forum](#)

## Useful information:

CLEAR Plan	<a href="http://www.dcisprepared.org.uk/a-clear-plan">www.dcisprepared.org.uk/a-clear-plan</a>
Floodline	0345 988 1188
Environment Agency	<a href="http://www.gov.uk/flood">www.gov.uk/flood</a>
Consumer Council for Water	<a href="http://www.ccwater.org.uk">www.ccwater.org.uk</a>
National Flood Forum	<a href="http://www.floodforum.org.uk">www.floodforum.org.uk</a>
Blue Pages Directory	<a href="http://www.bluepages.org.uk">www.bluepages.org.uk</a>
Association of British Insurers	<a href="http://www.abi.org.uk">www.abi.org.uk</a> or 020 7600 3333
British Insurance Brokers Association	<a href="http://www.biba.org.uk">www.biba.org.uk</a> or 0870 950 1790
Royal Institute of Chartered Surveyors	<a href="http://www.rics.org/flooding">www.rics.org/flooding</a>
Know Your Flood Risk campaign	<a href="http://www.knowyourfloodrisk.co.uk">www.knowyourfloodrisk.co.uk</a>

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