USEFUL CONTACT INFORMATION

DEVON & CORNWALL CONSTABULARY
www.devon-cornwall.police.uk
Emergency Calls 999
Non-emergency Police Enquiries 101

DEVON & SOMERSET FIRE & RESCUE SERVICE -
www.dsfire.gov.uk
Emergency Calls 999
Headquarters Reception 01392 872200

SOUTH WESTERN AMBULANCE SERVICE
www.swast.nhs.uk
Emergency Calls 999
Non emergency calls 111
Reception (8am-5.30pm Mon-Fri) 01392 261500

ENVIRONMENT AGENCY
www.environment-agency.gov.uk
Customer Contact Center 03708 506506
(8am-6pm Mon-Fri)
General enquiries Information for Public (24 hrs)
Floodline – including latest Flood Warning
0345 988 1188 or 0845 988 1188

TORRIDGE DISTRICT COUNCIL
www.torridge.gov.uk
Switchboard (office hours) 01237 428700
Switches to Standby Officer when office is closed
Standby Officer (out of hours) 01237 423200
Emergency Planning Office: 01237 428806
simon.bridgeman@torridge.gov.uk

DEVON COUNTY COUNCIL
MY DEVON - CUSTOMER SERVICE CENTRE
www.devon.gov.uk
General Enquiries: 0845 155 1015
(8am-8pm M-F, 9am-1pm Sat)

DEVON COUNTY COUNCIL HIGHWAYS
www.devon.gov.uk/road_maintenance.htm
Road maintenance (8am-8pm) 08451 551004
Emergencies (8pm-8am) 01392 383329

BT General Enquires 01525 290647
There are many telecoms suppliers, so we recommend you keep the contact details for your Broadband or ISP in a readily accessible place,

Amended 27Sep26

GAS
www.nationalgrid.co.uk
All Gas Leaks 0800 111 999

ELECTRICITY
www.westernpower.co.uk
Power Cuts Via land line 0800 365 900
Via contract mobile 0330 123 5001

SOUTH WEST WATER
www.southwestwater.co.uk
Water leaks (24 hours) 0844 346 2020

BBC RADIO DEVON
Plymouth Reception 01752 260323
Exeter Reception 01392 215651
Newsroom 01752 234511
Travel Desk 0845 300 2829

HEART FM
South West Switchboard 01752 275600
Travel Line 0845 3737777
News 01392 354230

CITIZENS ADVICE – SOUTH WEST REGION
HQ Area Office 08444 111 444

RSPCA
Report Cruelty Line (24 hrs) 03000 1234999

SAMARITANS
General 0300 1234 999
24 hrs 08457 90 90 90

VICTIM SUPPORT DEVON
Victim Support (24 hrs) 0845 3030900
South West Victim
Care Unit (24 hrs) 0845 4566099

PATIENT TRANSPORT
(Not South Western Ambulance Service)
Contact number 0843 3575700

FIRST AID
www.redcross.org.uk/firstaid

Copies of this Plan and Emergency Advice can be downloaded from the Parish Council website (www.clawton.org.uk) or from the Parish Clerk (see Contact List).

Clawton Parish Emergency Plan

General: The Parish Council has made plans for what have historically been the most likely emergencies. For other emergencies the plan includes:

- maintaining an up-to-date list of emergency contacts in various organisations.
- designating the Clawton Memorial Hall as the Emergency Centre (where volunteers and those in need of shelter can gather).
- maintaining an up-to-date list of local and Parish Council contacts, so that in the event of an unforeseen emergency, all Councillors can be informed quickly and those who are available to assist can designate someone to take charge.

This Emergency Plan is designed to:

- identify available personnel and resources who can assist in emergencies.
- provide a protocol for alerting Parish Councillors for co-ordination and control.
- provide advice to residents on what to do in an emergency.
- provide contact information for the Emergency Services should they wish to call on local support in the event of an incident in, or near, the village.

Emergency Situations: the following are the main categories of emergency which could arise:

- adverse weather (ice, snow, flood, storm damage)
- fire
- accident (vehicle or aircraft)
- utility failure (telephone, electricity, water)
- medical (disease – human or animal)
- terrorism

Emergency Centre and Shelter: Clawton Parish Hall (for keyholders see 'Responsibilities').

Adverse Weather:

- **Snow or ice** making roads unusable: a Snow Plan already exists; the Parish has access to a gritter trailer and grit (stored at Higher Sellick) and a hand gritter in the village centre.
- **Flooding:** there is little that can be done if alternate routes are also flooded – it is generally inadvisable to attempt to drive through a flood in case of being stranded halfway or even the vehicle being washed away. Where people need temporary shelter (Parish Hall) or alternative accommodation use the Clawton Emergency contact list to alert the Councillors.
- **Storm damage:** Primarily a danger from falling or uprooted trees, or fallen power lines. Volunteers with petrol chainsaws may be useful to clear roads.

Volunteers with access to tractors and 4WD vehicles may be useful to ferry people and supplies in an Adverse Weather emergency.

Where any resident requires assistance during adverse weather, they should use the Clawton Emergency contact list to alert the Councillors.

Fire: In the event of a major incident where people need temporary shelter (Parish Hall) or alternative accommodation use the Clawton Emergency contact list to alert the Councillors.

Accident: Vehicle or aircraft accidents would normally be dealt with by the emergency services but in a major incident where local assistance is needed (to provide extra manpower or a refuge, for example) use the Clawton Emergency contact list to alert the Councillors.

Utility Failure: In the event of prolonged utility failure such as power cuts, loss of land-line telephone services or loss of mains water there may be a need to organize local assistance and if such a requirement arises use the Clawton Emergency contact list to alert the Councillors.

Medical (disease – human or animal): In the event of an epidemic (for example, of human flu) it may be necessary to organize a support system to identify people living alone so their welfare can be checked regularly, and to provide a shopping and delivery service to enable stricken residents to live without having to mix with others and therefore risk spreading the disease. A similar system may be required for an epidemic of infectious animal disease where support may need to include the provision of straw and disinfectant. If you believe such a requirement is about to arise, use the Clawton Emergency contact list to alert the Councillors.

Terrorism: Albeit highly unlikely, the presence (or reported sighting) in the village area of an armed person or persons should be reported by dialing 999 but would likely need us to support the police and security forces by providing local knowledge and (for example) a refuge and traffic control. If such an incident should occur use the Clawton Emergency contact list to alert the Councillors.

CONTACT LIST - PARISH COUNCILLORS

Paul Grafton: (Chair): Higher Sellick Farm, Clawton, EX22 6PS
Mob: 07794 913757, (h) 01409 271456 Email: paul@devonholidays.org

Alison Sharp: (Vice Chair): Old South Beer, Clawton, EX22 6PF
Telephone: 01409 259424 Email: pete17alison@gmail.com

Nigel Stacey: Higher North Beer, Clawton, EX22 6PQ
Telephone: 01409 211467 Email: edwina.stacey@outlook.com

Roger Mitchell: Petersgate, Clawton, EX22 6PE
Telephone: 01409 253679 Email:petersgate22@yahoo.co.uk

Maralyn Bailey: Hilcot, Horslett Hill, Clawton, EX22 6RS
Telephone: 01409 271315 Email: maralynjohn@hotmail.com

Graham Hames: Hillesley, Clawton EX22 6PS
Telephone 07443 620670 Email: graham.hames@hotmail.com

Iain Nunn: Larnaca, Clawton EX22 6PE
Telephone: 07703 855624 Email: iain.nunn@sky.com

District Councillors:
Philip Hackett Bridgeland Cottage, South Street, Sheepwash, Devon EX21 5NA
Mobile: 07810 548 288 Email: councillor.hackett@torridge.gov.uk
Stephen Gibson Upcott Barton, Broadwoodwidger, Devon, PL16 0JR
Mobile: 07899 842074 Email: councillor.gibson@torridge.gov.uk

County Councillor: Lynne Rowsell Email: lynne.rowsell@devon.gov.uk

Parish Clerk: Alison Vassilaki, The Old Post Office, Clawton EX22 6QQ
Telephone: 01409 259972 Email: clawtonpcclerk@outlook.com

Snow Warden: Paul Grafton (see contact details above)

Parish Hall Keyholder: Maralyn Bailey (see contact details above)

USEFUL TIPS

Telephone and Power Loss
Most cordless telephones don't work during a power cut. Mobile phones will work as long as the battery lasts. It is advisable for everyone to have a simple telephone which does not need to be plugged into an electricity socket. These work as long as the telephone lines themselves are working.

Emergency Store Cupboard:
THREE DAYS supply - if you have to remain in your home for a significant period of time, i.e. prolonged period of snow (take into account the number of people in your home).
Medication (prescription and standard medication, pain relief, flu/cold medication, first aid kit, etc); candles & matches (stored away from children); toilet rolls/toiletries; long life milk; dried/tinned food stuffs (do not rely on frozen food); bottled water; tea/coffee; high energy cereal bars; camping stove (plus spare gas); pet food, etc. Note: This is not an exhaustive list, you may wish to add additional items for your own comfort. Check and update your emergency store cupboard regularly.

Emergency Bag - Packed and ready: - if you have to leave your home in a hurry/evacuated, have the following ready:
Printed/written list of all persons in household with their prescription medication and dosages. First aid kit; antibacterial hand gel/disposable gloves; important computer information stored on disk/USB; bottled water; wind-up torch or torch with fully charged batteries; wind-up radio (optional); notebook and pen/pencil; snack bars/chocolate; toiletries. Special items eg; glasses, contact lenses, items for babies, family medication etc. Any other items you may need (toys, puzzles, etc).

Emergency Bag – Last minute: Items to put into your bag as and when you are evacuated:
Mobile phone (fully charged and credit loaded, if applicable); cash/debit/credit cards; useful telephone numbers and email addresses.

Extreme Weather:
- Cold Weather: In cold weather ensure you have a good supply of warm, dry clothing to hand if you have to leave your home in a hurry.
- Hot Weather: In hot weather, the main risks posed are Dehydration (body lacking sufficient water) and Sun (ensure you have sun hat/sun protection cream & light clothing).

Flood Emergency Advice:
Floodwater rises rapidly so if there is a flood warning, don't hope for the best, ACT EARLY.
Be aware of points most likely to flood (the bridge over the Claw in the village centre, the bridge over the Deer between Horslett Hill and North Tamerton) as well as similar points on alternate routes. Do not drive into floodwater, the road might have been washed away and your vehicle could be swept into a swollen stream or river. Flood warnings are available at the Environment Agency website.

If you own livestock:
- Act early – make a plan at the first sign of a potential problem.
- Draw up an evacuation plan for your livestock.
- Make sure you can be contacted in an emergency and keep phone numbers of people who can help you move your animals.

If you have pets
- Make sure you have suitable carriers for small animals.
- Keep a supply of food for evacuation.
- Bring all small animals inside and if possible, upstairs.
- Move food, bedding and fresh water to somewhere dry.